



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY**

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May 17, 2005

SENT BY E-Mail, and
First Class U.S. Mail

Donald M. Bishop
Northeast Utilities Service Company
101 Federal Street, 13th Floor
Boston, MA 02110

Re: Western Massachusetts Electric Company, D.T.E. 05-25

Dear Mr. Bishop:

Enclosed is the third set of information requests by the Department of Telecommunications and Energy to Western Massachusetts Electric Company regarding the above-captioned matter. Please submit copies of the Company's responses to the information requests to the Department by 5:00 p.m., May 31, 2005.

Should you have any questions please contact me at (617) 305-3762. Thank you for your prompt attention to this matter.

Sincerely,

Jody Stiefel
Hearing Officer

Enc.

cc: Service List
Mary Cottrell, Secretary

THIRD SET OF INFORMATION REQUEST OF
THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY TO
WESTERN MASSACHUSETTS ELECTRIC COMPANY

Pursuant to 220 C.M.R. 1.06(6)(c), the Department of Telecommunications and Energy (“Department”) hereby submits to Western Massachusetts Electric Company (“WMECo” or “Company”) the following information request(s) with respect to the March 1, 2005 Service Quality (“SQ”) Report, (“Filing”) D.T.E. 05-25.

Requests

DTE 3-1 Please provide an update to the Excel spreadsheet response to D.T.E 1-3 to include columns that indicate for each circuit identified:

1. The associated division or district;
2. The associated substation name and number;
3. The city or town where the substation is located;
4. Whether the substation is classified as transmission or distribution;
5. A transformer identifier associated with the substation; and
6. The voltage level associated with the circuit.

DTE 3-2 Then for each circuit identified in DTE 3-1, for each of the prior four years (2001, 2002, 2003, and 2004) identify the following:

1. The number of connected customers;
2. The peak load (Ideally this value would reflect the non-coincident peak (NCP), however, if NCP is unavailable then (1) explain why NCP is unavailable and (2) provide the available data and provide a description.);
3. The total customer outage hours;
4. The number of affected customers (associated with 8 above);
5. The number of interruptions greater than or equal to 1 minute; and
6. The number of interruptions less than 1 minute.

Provide the response electronically in an Excel file.